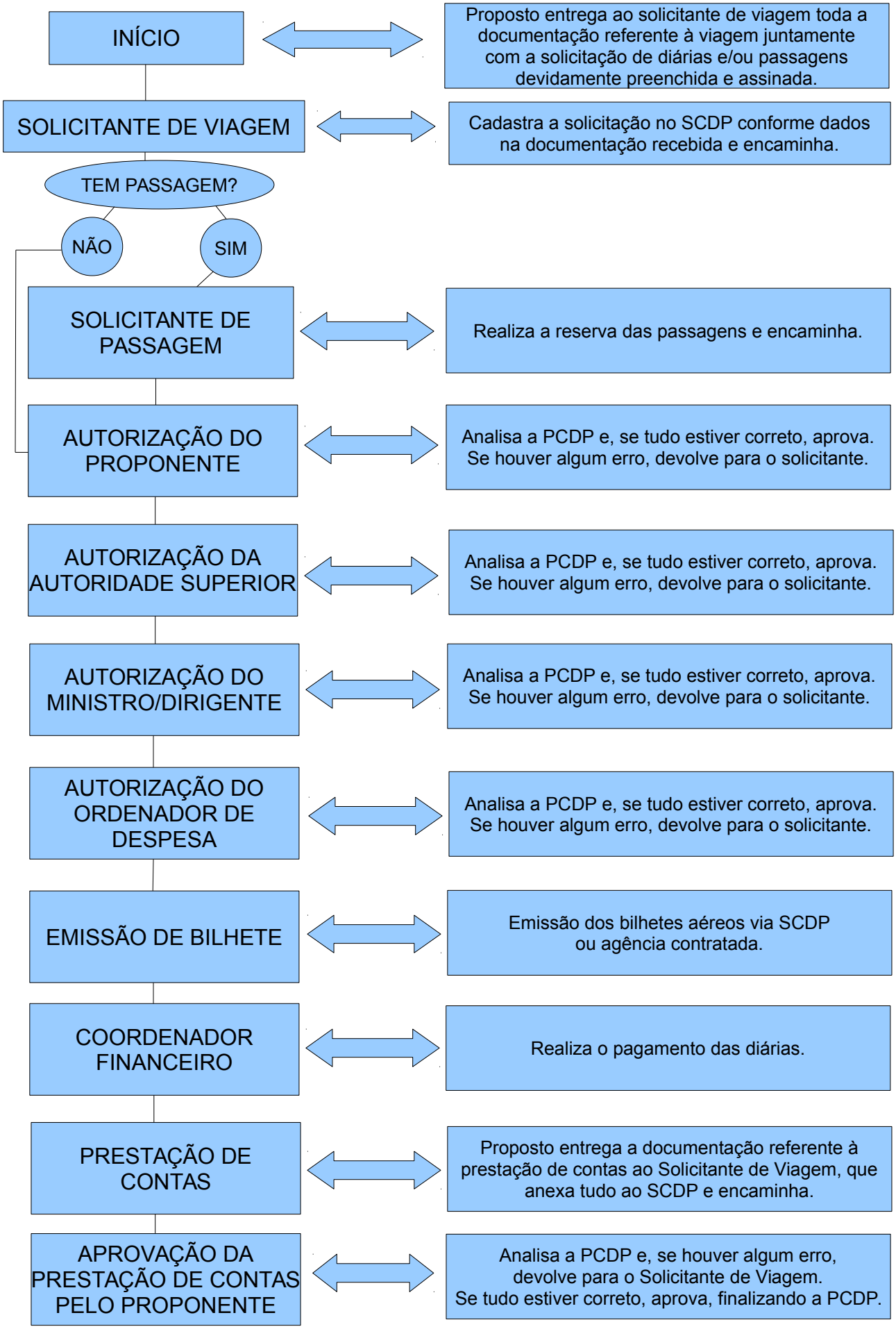Anexo VII – Fluxograma